



PAYTR STATUS INQUIRY SERVICE

| PayTR Status Inquiry Service | | |
|------------------------------|----------------------|------------|
| V 1.0 | The document created | 25.03.2021 |

Status inquiry service is divided into two categories as Merchant Status Inquiry and Marketplace Status Inquiry.

You can access the status of **merchant** transactions made. Also, you can view the returns if there are any

- 1- A request is made to status inquiry service <https://www.paytr.com/odeme/durum-sorgu> along with the fields that must be sent.

| Compulsory | Explanation | Field name / Type |
|------------|---|--------------------------|
| ✓ | Merchant Number: Merchant number given to you by PayTR | merchant_id (integer) |
| ✓ | Order Number: The order number of the transaction you want to return | merchant_oid (string) |
| ✓ | PayTR Token: It is the value that you will create to make sure that the request comes from you and that the content has not changed (You should look at the sample codes regarding the calculation) | paytr_token (string) |

- 2- The result of your request will be returned in json format.

- a. If there is no mistake in the query, the status value is "success" and the information in the table below returns.
- b. If you make a mistake in the query, the status value returns an error. In this case, you should check the err_msg content for the error detail.

Other information returned in the status "success" are detailed in the table below.

| Explanation | Field name / Type | Values |
|--|------------------------|--------------------|
| Status: Result of the query | status (string) | success veya error |
| Payment Amount: Amount information for the order | payment_amount(string) | 10,8 |
| Payment Total: The amount paid by the customer for the order | payment_total(string) | 10,8 |

| | | |
|--|-----------------------|--|
| Payment Date: Transaction Date. | payment_date(integer) | 2021-01-01 23:59:59 (YYYY-MM-DD hh:mm:ss) |
| Referans No: If the reference number was sent when requesting a refund | reference_no | 111abcd111(up the 64 characters, Only alphanumeric characters) |
| Returns: If there is a refund in the order, the value is returned | returns(string) | |
| Currency : Currency | Currency(string) | TL(or TRY), EUR, USD, GBP, RUB |
| err_no: error number | err_no | 004 |
| err_msg: error message | err_msg | Failed to find successful payment with merchant_oid |

You can access the status of **marketplace** transactions made. You can view the returns or submerchant payments if there are any.

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| ✓ | Merchant Number: Merchant number given to you by PayTR | merchant_id (integer) |
| ✓ | Order Number: The order number of the transaction you want to return | merchant_oid (string) |
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| Referans No: If the reference number was sent when requesting a refund | reference_no | 111abcd111(up the 64 characters, Only alphanumeric characters) |
| Currency : Currency | Currency(string) | TL(OR), EUR, USD, GBP, RUB |
| err_no: error number | err_no | 004 |
| err_msg: error message | err_msg | Failed to find successful payment with merchant_oid |
| Submerchant_payments: Submerchant payments | submerchant_payments | |